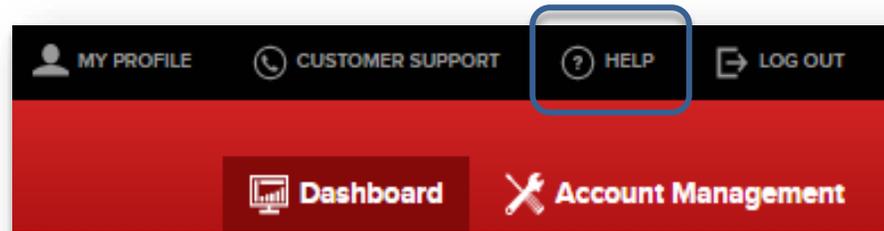


PowerCommand Cloud Customer Account & Site Creation

This document provides details on the workflow for creating a new customer account, customer site and adding assets (generators, switches) in PowerCommand Cloud web portal. These steps only apply to Cummins liquid cooled generators. There is a different process for air cooled generators. If at any time you require help, please refer to the online Help document by clicking on the 'HELP' icon in the upper right corner of the PowerCommand Cloud portal web page for additional details.

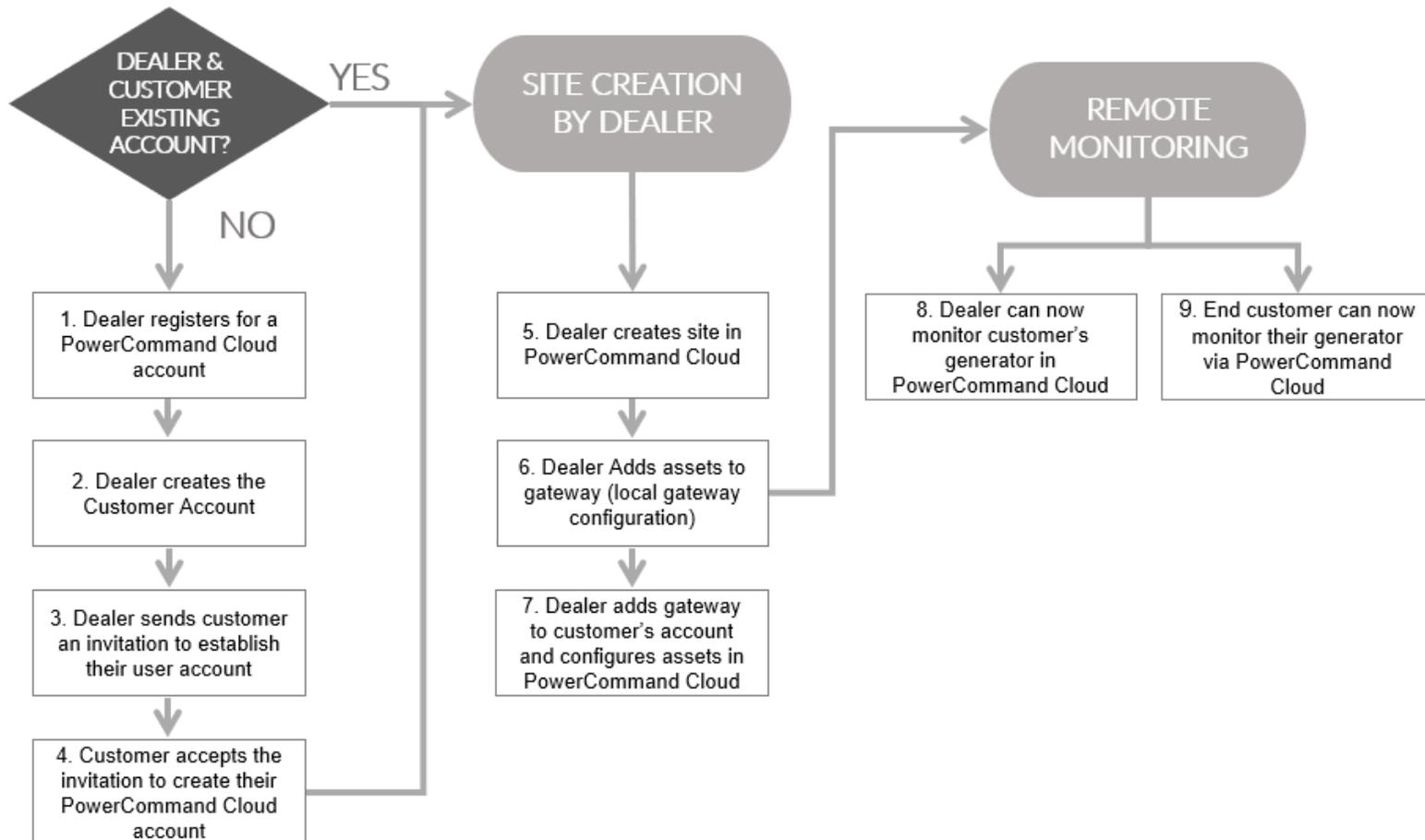


The help document can be accessed directly by clicking on this link: [Help](#). If you encounter issues during any step in this process and require additional support, please submit a support request via email to by selecting “Customer Support”.

Note that if your account role is Read Access only, you will not be able to perform the steps below. You must contact your account owner and request additional permissions in the account. Permissions are detailed in the help document referenced above in the Account Management section.

The general workflow is as follows. It is assumed that the first step below (dealer/distributor account is registered) is completed already and the dealer/distributor already has a PowerCommand account.

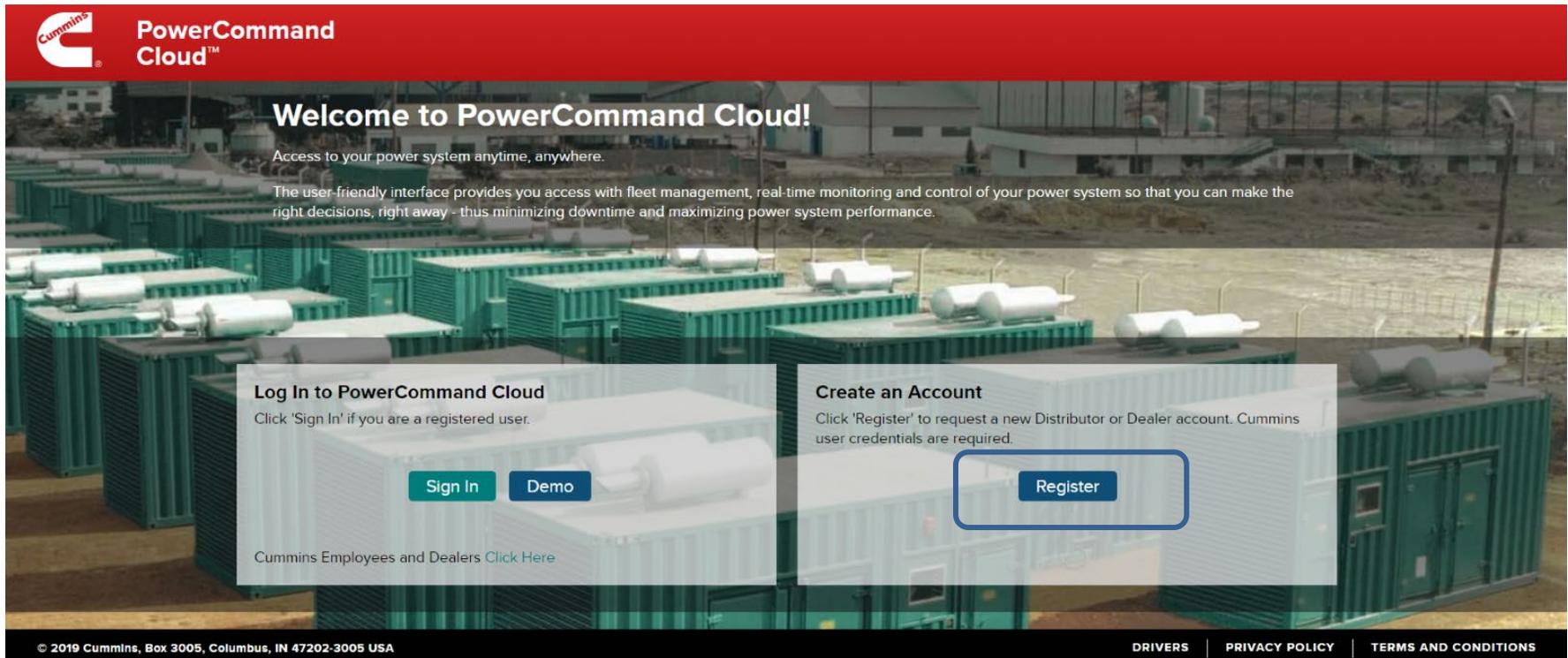
i Note: In the workflow below and throughout this document, references to dealer imply dealer or distributor actions.



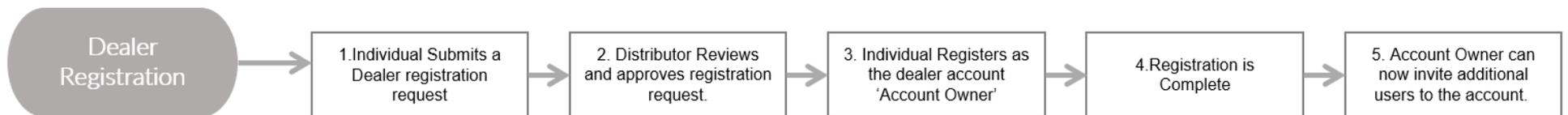
i Note: The customer must accept the invitation before a dealer or distributor can add sites or assets to their account.

Step 1. Dealer Registers for a PowerCommand Cloud Account

Go to PowerCommand Cloud web portal at <https://portal.powercommandcloud.com> and select Register.



The general workflow for dealers to register for a PowerCommand Cloud account is outlined below:

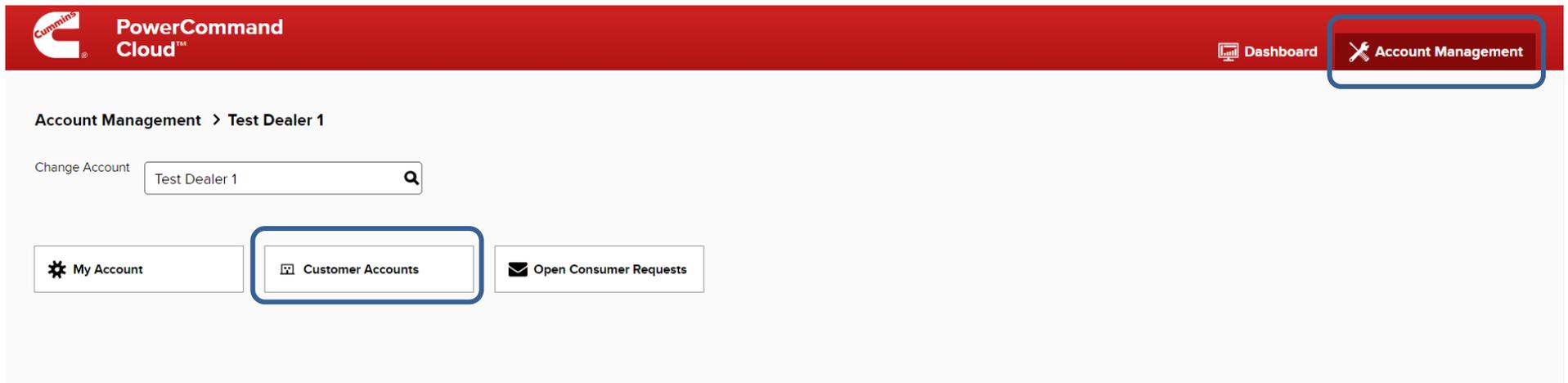


Step 2. Dealer Creates the Customer Account

Log into the PowerCommand Cloud web portal at <https://portal.powercommandcloud.com> and select Account Management – Customer Accounts.

i Note: Please see ' Dealer PowerCommand Cloud Registration' on dealer registration process.

i Note: The view above shows the flow for new dealer registration. For details on each step please consult the Dealer PowerCommand Cloud Registration help document.



The screenshot shows the PowerCommand Cloud web portal interface. The top navigation bar is red and contains the Cummins PowerCommand Cloud logo on the left, and 'Dashboard' and 'Account Management' (highlighted with a blue box) on the right. Below the navigation bar, the breadcrumb 'Account Management > Test Dealer 1' is visible. A 'Change Account' dropdown menu shows 'Test Dealer 1' with a search icon. Below this, three tabs are displayed: 'My Account' (with a gear icon), 'Customer Accounts' (with a list icon and highlighted by a blue box), and 'Open Consumer Requests' (with an envelope icon).

i Note: The Open Consumer Requests tab is only related to end customers with air-cooled generators. Those customers must invite you as the dealer, and you must accept it here before you will be able to monitor their generator in PowerCommand Cloud. The end customer will utilize the ConnectCloud application to monitor the generator themselves.

Proceed to select Add New Account.

Cummins PowerCommand Cloud™

Dashboard Account Management

Account Management > Test Dealer 1

Change Account Test Dealer 1

Add New Account

Search Customers

Complete the Add New Account form with the new customer details and select Next.

Add New Account

Step 1 - Add Account Details

Account Name * Test Company

Market Segment * Commercial Buildings

Address * 1234 Maple Lane

Line 2

City * Anywhere

Country * United States

State / Province * Alabama

Zip / Postal Code * 12345

Next Cancel

You must designate an individual who will be responsible for account ownership from the customer entity. They will have full administrative rights to add and remove other users for example. Complete the form and select Next.

The screenshot shows a web form titled "Add New Account" with a sub-header "Step 2 - Add Contact Details". It contains three input fields: "Contact Name" with the value "Test User", "Email" with the value "testuser@testcompany", and "Phone" with the value "1234567891". At the bottom, there are three buttons: "Back" (dark blue), "Next" (teal), and "Cancel" (dark blue).

3. Dealer Sends Customer an Invitation to Establish Their User Account

The next step is to send the account owner an invitation to join PowerCommand Cloud to create their own account. Simply select Send and the email invitation will be sent to the email address you have designated in the form.

The screenshot shows a web form titled "Add New Account" with a sub-header "Step 3 - Send Account Owner Invite". It contains three input fields: "Email" with the value "testuser@testcompany", "Recipient Name" with the value "Test User", and "Send Invite In" with a dropdown menu set to "English". Below the fields is a note: "Note - Account owner is required to accept invite & Terms of Service to activate this account." At the bottom, there are three buttons: "Back" (dark blue), "Send" (teal), and "Cancel" (dark blue).

i Note: The Customer's account will be in a Pending Activation state until the customer accepts their invitation. You cannot create a customer site and add gateways or assets (e.g., generators, transfer switches) until the customer accepts their invitation.

[Add New Account](#) Search Customers

Test Company [Manage](#) [Edit](#) [Remove](#)

Account Status	Pending Activation	Name	Test User
Account Name	Test Company	Email	testuser@testcompany.com
Site	0	Phone	1234567891
Users	0	Address	1234 Maple Lane Anywhere, AL 12345 US
Asset Commands and Scheduler Config	Enabled	Market Segment	Commercial Buildings
Dealer	Test Dealer 1		
Address	3850 Victoria St N Shoreview, MN 55126 US		
Phone	9080706050		

4. End Customer Accepts the Invitation to Create Their PowerCommand Cloud Account

The Customer's invitation Email will be very similar to the invitation email you received to create your user account.



Account: Test Company

Dear Test User,
You have been invited to join PowerCommand Cloud™ as a(n) Account Owner for the Test Company Account. Sign in to remotely manage your power system assets in a secure online environment.

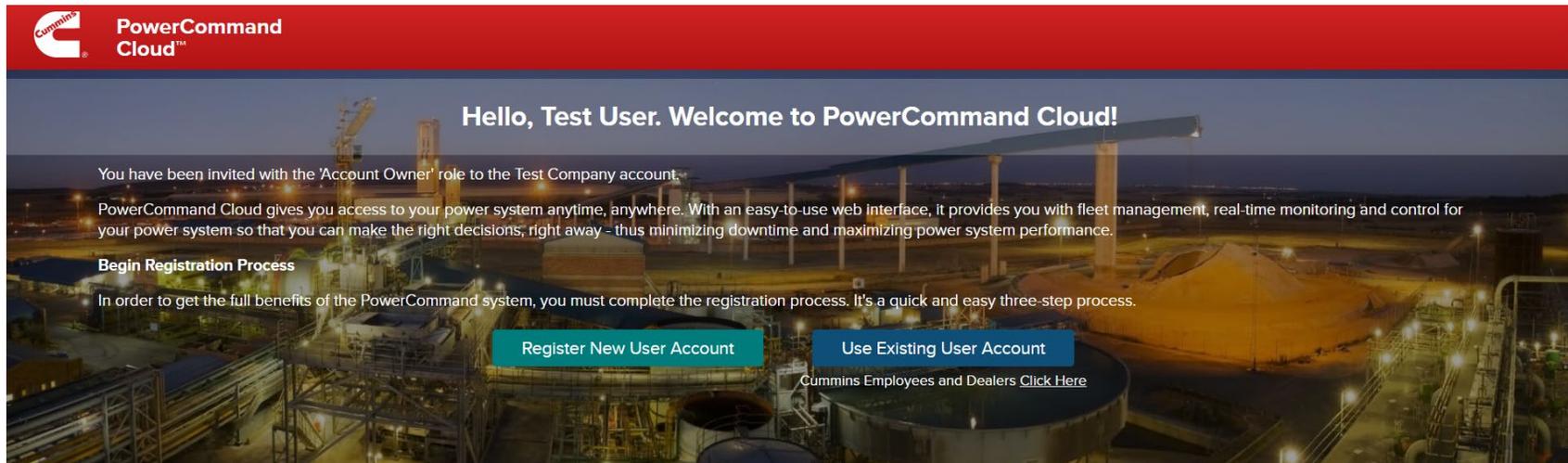
[Click this link](#) to accept this invite and create your account on PowerCommand Cloud.

If you require further assistance, please contact your nearest Cummins Dealer/Distributor.
Thank you for being a Cummins customer.

Test Dealer 1
3850 Victoria St N, Shoreview MN, 55126 US

This notification was sent via PowerCommand Cloud diagnostics.

After the user clicks the link in their Email, they will be brought to this screen. Select REGISTER NEW USER ACCOUNT to complete the process.



To complete the registration process, the new user must 1) accept the Terms of Service Agreement, 2) Create their PowerCommand account by providing the information below:

Terms of Service Agreement

1. GENERAL

1.1 The following terms and conditions govern your use of this Application (as defined below). Your installation or use of any aspect of the Application indicates your understanding of and agreement to these terms and conditions (the "Agreement"). If you do not agree, you are not authorized to use the Application. Please email us at connectedsolutions@cummins.com if you have any questions about the Application or about these Terms of Service.

1.2 You acknowledge that functionality of the Application requires activation. Activation requires that you register your product, accept the terms of this Agreement, then activate your service. If you have any questions about this process and you obtained the product through your local Cummins Distributor or Dealer, please contact your local Cummins Distributor or Dealer. If not, contact us at connectedsolutions@cummins.com.

2. DEFINITIONS

2.1 The "Application" means the software and services provided by Cummins Inc., its subsidiaries, divisions, related companies, successors and assigns ("Cummins") to you hereunder, and downloaded or used by you to offer you information, services and products, along with any updates and upgrades provided to you from time to time, and any other software or documentation from Cummins that enables installation or use of any of the foregoing. The latter are also subject to this agreement unless they are accompanied by a separate license agreement, in which case the terms of that separate license agreement will govern.

I have read and accepted the terms of service.

Step 2: Create your PowerCommand account

E-mail address verified. You can now continue.

Email Address

New Password

Confirm New Password

First Name

Last Name

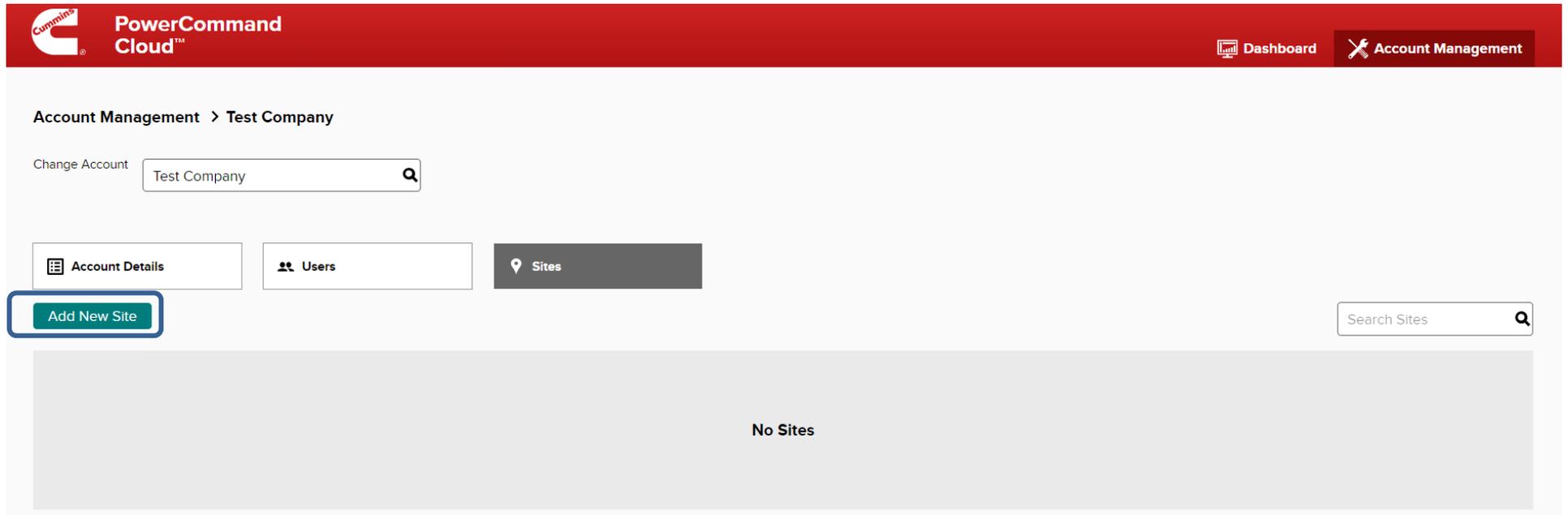
Once the customer has created their user account, you will see the Customer's account go Active. Click Manage to open the customer account.

Test Company ⚙️ Manage [Edit](#) [Remove](#)

Account Status	Active	Name	Test User
Account Name	Test Company	Email	testuser@testcompany.com
Site	0	Phone	1234567891
Users	1	Address	1234 Maple Lane Anywhere, AL 12345 US
Asset Commands and Scheduler Config	Enabled	Market Segment	Commercial Buildings
Dealer	Test Dealer 1		
Address	3850 Victoria St N Shoreview, MN 55126 US		
Phone	9080706050		

5. Dealer Creates Site in PowerCommand Cloud

While in the customer's account page (active account is indicated in the 'Change Account' box), click on Sites – 'Add New Site' to add a site to the customer's account.



The screenshot displays the PowerCommand Cloud interface. At the top, there is a red header with the Cummins logo and 'PowerCommand Cloud' text on the left, and 'Dashboard' and 'Account Management' links on the right. Below the header, the breadcrumb 'Account Management > Test Company' is visible. A 'Change Account' section contains a search box with 'Test Company' and a magnifying glass icon. Below this are three navigation buttons: 'Account Details', 'Users', and 'Sites'. The 'Sites' button is highlighted in dark grey. To the left of the 'Sites' button, the 'Add New Site' button is highlighted with a blue border. To the right of the 'Sites' button is a 'Search Sites' search box with a magnifying glass icon. The main content area below is a large grey rectangle with the text 'No Sites' centered in the middle.

After selecting 'Add New Site', you will be presented the following form to complete. Enter the site details and select 'Save' to create the new site. It is suggested that the name of the site includes identifying information as to the location of the site. For example, 'Mercy Hospital West'.

Add New Site

Name *

Description

Application Type * ⓘ

Location *

Address *

Line 2

City *

Country *

State / Province *

Zip / Postal Code *

Contact Name *

Email *

Phone

6. Dealer Adds Gateway to End Customer's Account and Configures Assets

Now that the site is created, you can add gateways and assets (e.g. generators, switches) to the newly created site. To add an Acumen gateway, select the Add New Gateway button.

i Note: The assets need to be added and configured in the gateway via the local gateway user interface before they will appear in PowerCommand Cloud.

The screenshot displays the PowerCommand Cloud Account Management interface. At the top, there is a red header with the PowerCommand Cloud logo and navigation links for Dashboard and Account Management. Below the header, the 'Account Management' section is visible, featuring a 'Change Account' search bar and three main navigation buttons: 'Account Details', 'Users', and 'Sites'. The 'Sites' button is currently selected. A search bar for 'Search Sites' is located on the right. The main content area shows details for a 'Site Test', including a 'Gateway Access Key' (ODUyZTMvzkYwIzOC00MwWwLTlJNjUtMjY0YWRlNTRlZjJ2) with a 'Copy Key' button, and a 'Location' field. Below this, the 'Assets & Gateways' section is expanded, showing two tables. The first table, 'Assets', lists items like '4567' (Transfer Switch) and 'Gennie' (Generator Set). The second table, 'Gateways', lists 'TestGatewayName' with model 'PC550CloudLink' and software version '2.5.0811.1'. A blue box highlights the 'Add New Gateway' button in the 'Gateways' section.

i Note: The view above shows the process for adding an Acumen gateway. For details on adding PC500/550 gateways, please consult the PowerCommand Cloud help document referenced in the beginning of this document.

Complete the form and select the Save button to add the gateway to the site.

Add New Gateway

Name *

Gateway ID * i

Must be 15 numeric characters for LTE models (e.g. 357649072597241) OR 16 alphanumeric characters for non-LTE models (e.g. 828BC1FD1406600E). Special characters - @, #, \$, %, /, -, !, & not allowed.

Description

i Note: The Gateway ID is the Serial Number (S/N) on the Acumen gateway. See image below from an Acumen gateway label:



After saving the gateway, the screen will refresh, and the gateway will be visible. Expand the site menu, assets and gateway section and confirm that the new gateway is associated with your site as shown below.

Assets configured option may not appear immediately in the assets list and the asset table may show 'No Assets'. This behavior is normal while the site and asset records are registered in PowerCommand cloud. In that case refresh the screen after 2 mins and all available assets will show up for configuration. Acumen software details will be populated as well. Proceed with asset configuration. Refer to the help manual referenced above for details

The screenshot displays the PowerCommand Cloud Account Management interface. At the top, there is a red navigation bar with the PowerCommand Cloud logo and links for Dashboard and Account Management. Below the navigation bar, the 'Account Management' section includes a 'Change Account' search field and three tabs: 'Account Details', 'Users', and 'Sites'. A green 'Add New Site' button is located on the left, and a 'Search Sites' field is on the right. The main content area shows details for a site named 'Site Test'. The 'Gateway Access Key' is displayed as a long alphanumeric string with a 'Copy Key' button. The 'Location' is listed as 8117 Retreat Ln, Indianapolis, IN 46259, US. The 'Site Status' is 'Normal'. Below this, the 'Assets & Gateways' section contains two tables. The 'Assets' table has columns for Name, Type, Model, Gateway, Description, and Action. It lists two assets: '4567' (Transfer Switch, Model BTPCB, Gateway TestGatewayName) and 'Gennie' (Generator Set, Model, Gateway TestGatewayName). A blue box highlights the 'Configure' button in the Action column for the 'Gennie' asset. The 'Gateways' section has an 'Add New Gateway' button and a table with columns for Gateway, Model, Software Version, Description, and Actions. It lists one gateway: 'TestGatewayName' (Model PC550CloudLink, Software Version 2.5.0811.1).

After selecting Configure, you will be presented the following form for each asset. Complete the form and select Save. The asset will now be available for monitoring in PowerCommand Cloud. Make sure you configure each asset.

Asset Details

Name *

Type Generator Set

Model *

Serial Number *

For e.g. E20F654321. Must be 10 characters. Special characters - @, #, \$, %, /, -, ! & not allowed.

ESN

For e.g. 12345678. Must be 8 digits. Alphabets and special characters - @, #, \$, %, /, -, ! & not allowed.

Description

Upon completion of configuring all the assets, it is recommended that you navigate to the Dashboard, select the customer, then the site and verify all assets are reporting correctly. The dealer and end customer can now monitor the site assets in PowerCommand Cloud.



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