

PowerCommand Cloud

-PC500CL and PC550CL Customer Account /
Customer Site creation

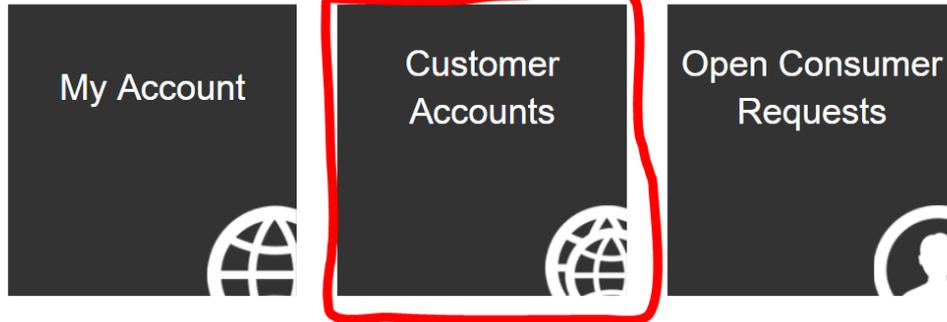


**Power
Systems**

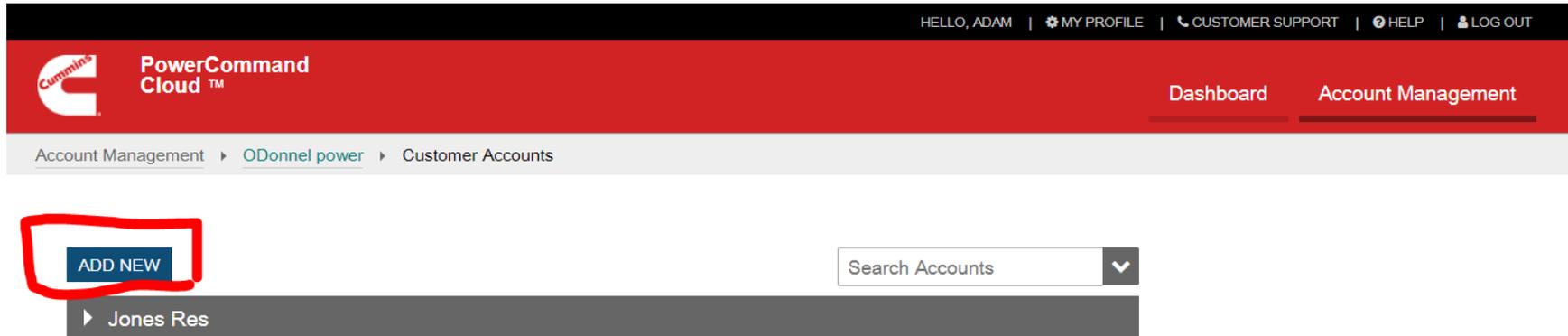
To add a new customer account Click on Account Management,
then Customer Accounts



Change Account: ODonnel power



Then click on ADD NEW



HELLO, ADAM | MY PROFILE | CUSTOMER SUPPORT | HELP | LOG OUT

Cummins PowerCommand Cloud™

Dashboard Account Management

Account Management > ODonnel power > Customer Accounts

ADD NEW Search Accounts

▶ Jones Res

Enter the Customer Account information and click NEXT



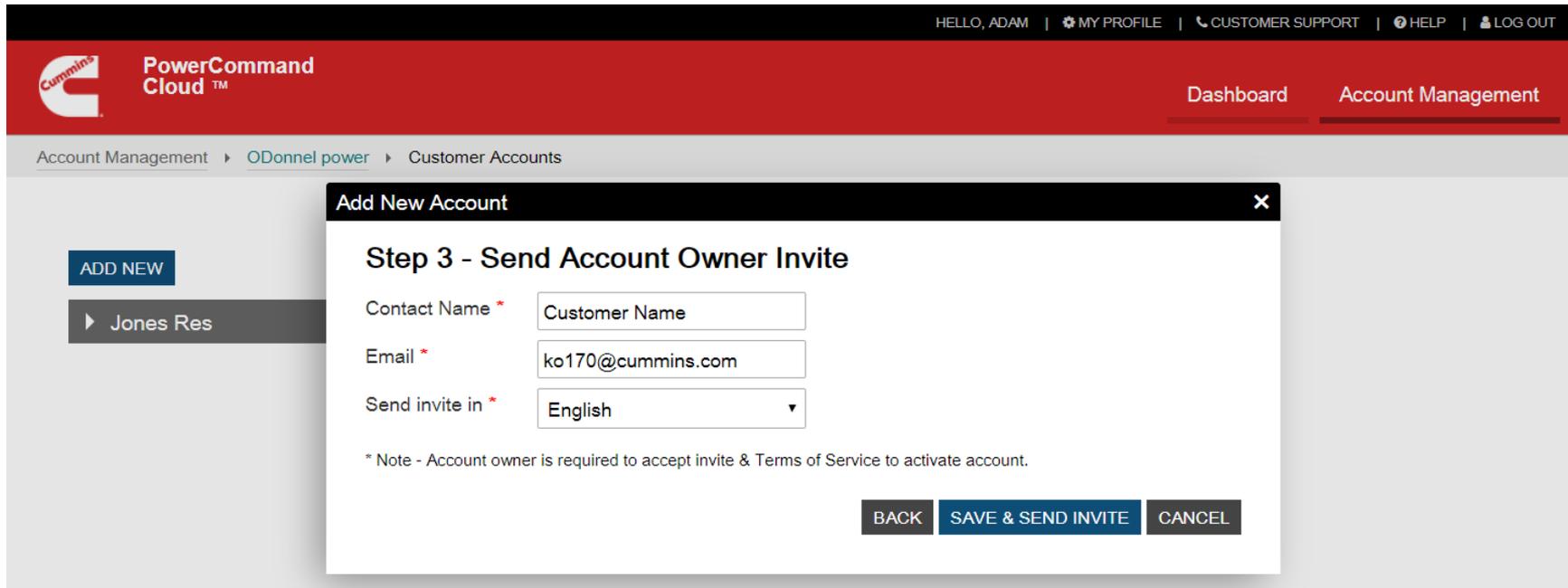
The screenshot displays the Cummins PowerCommand Cloud user interface. At the top right, navigation links include 'HELLO, ADAM', 'MY PROFILE', 'CUSTOMER SUPPORT', 'HELP', and 'LOG OUT'. The main header features the Cummins logo and 'PowerCommand Cloud' on the left, and 'Dashboard' and 'Account Management' on the right. A breadcrumb trail shows 'Account Management > ODonnel power > Customer Accounts'. A modal window titled 'Add New Account' is open, showing 'Step 1 - Add Account Details'. The form contains the following fields: 'Account Name *', 'Address *', 'Line 2', 'City *', 'Country *' (with a dropdown menu showing 'United States'), 'State / Province *' (with a dropdown menu), and 'Zip / Postal Code *'. At the bottom right of the modal are 'NEXT' and 'CANCEL' buttons. On the left side of the modal, there is a sidebar with an 'ADD NEW' button and a list item 'Jones Res'.

Add a Customer Contact and click NEXT



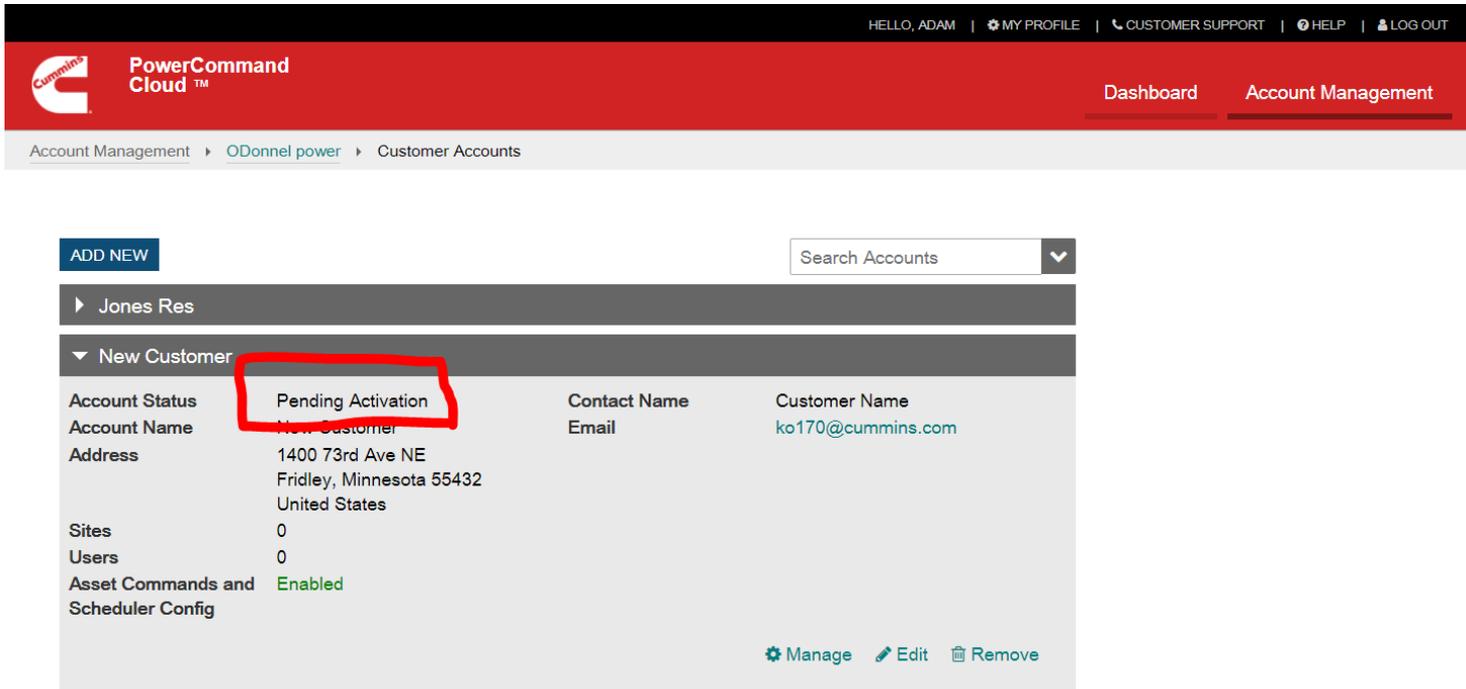
A screenshot of the PowerCommand Cloud web application. The top navigation bar is red and contains the Cummins logo, 'PowerCommand Cloud' text, and user options: 'HELLO, ADAM | MY PROFILE | CUSTOMER SUPPORT | HELP | LOG OUT'. Below this, a secondary navigation bar shows 'Dashboard' and 'Account Management'. The main content area has a breadcrumb trail: 'Account Management > ODonnel power > Customer Accounts'. A modal window titled 'Add New Account' is open, showing 'Step 2 - Add Contact Details'. It contains three input fields: 'Contact Name', 'Email *', and 'Phone'. At the bottom of the modal are three buttons: 'BACK', 'NEXT', and 'CANCEL'. On the left side of the main interface, there is a sidebar with an 'ADD NEW' button and a dropdown menu showing 'Jones Res'.

Click **SAVE & SEND INVITE** to send the Customer Account Owner an invitation so they can create their User Account.



The screenshot displays the PowerCommand Cloud interface. At the top, there is a navigation bar with the Cummins logo and 'PowerCommand Cloud' text. On the right side of the navigation bar, there are links for 'HELLO, ADAM', 'MY PROFILE', 'CUSTOMER SUPPORT', 'HELP', and 'LOG OUT'. Below the navigation bar, there are tabs for 'Dashboard' and 'Account Management'. The main content area shows a breadcrumb trail: 'Account Management > ODonnel power > Customer Accounts'. A modal dialog box titled 'Add New Account' is open, showing 'Step 3 - Send Account Owner Invite'. The dialog contains three input fields: 'Contact Name *' with the value 'Customer Name', 'Email *' with the value 'ko170@cummins.com', and 'Send invite in *' with a dropdown menu set to 'English'. Below the input fields, there is a note: '* Note - Account owner is required to accept invite & Terms of Service to activate account.' At the bottom of the dialog, there are three buttons: 'BACK', 'SAVE & SEND INVITE', and 'CANCEL'.

*Note that the Customer's account will be Pending Activation until the customer accepts their invitation. You can not create a customer Site until the customer accepts their invitation.



The screenshot displays the PowerCommand Cloud user interface. At the top, there is a navigation bar with the Cummins logo, 'PowerCommand Cloud' text, and user options: 'HELLO, ADAM', 'MY PROFILE', 'CUSTOMER SUPPORT', 'HELP', and 'LOG OUT'. Below this is a secondary navigation bar with 'Dashboard' and 'Account Management' links. The main content area shows a breadcrumb trail: 'Account Management > ODonnel power > Customer Accounts'. A search bar labeled 'Search Accounts' is present. The account list includes 'Jones Res' and 'New Customer'. The 'New Customer' entry is expanded to show details: 'Account Status' is 'Pending Activation' (highlighted with a red box), 'Account Name' is 'New Customer', 'Address' is '1400 73rd Ave NE, Fridley, Minnesota 55432, United States', 'Contact Name' is 'Email', and 'Customer Name' is 'ko170@cummins.com'. Other details include 'Sites: 0', 'Users: 0', and 'Asset Commands and Scheduler Config: Enabled'. Action buttons for 'Manage', 'Edit', and 'Remove' are located at the bottom right of the account details.

The Customers invitation Email will be very similar to the invitation Email you received to create your user account.

External Sender



Account: New Customer

Dear Customer Name,
You have been invited to join PowerCommand Cloud™ with the Account Owner role for the New Customer Account. Sign in to remotely manage your power system assets in a secure online environment.

[Click this link](#) to accept this invite and create your account on PowerCommand Cloud.

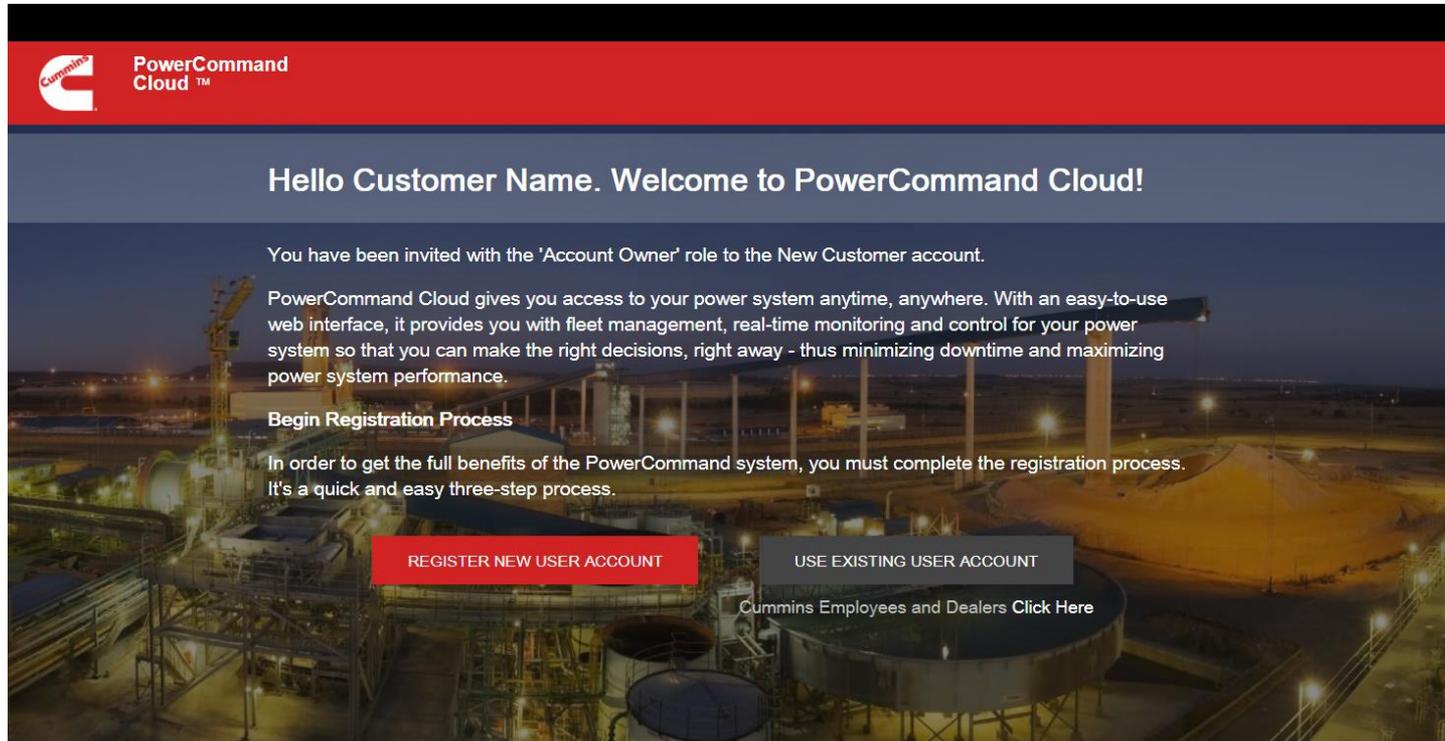
If you require further assistance, please contact your nearest Cummins Dealer/Distributor.
Thank you for being a Cummins customer.

ODonnel power
117 chestnut st woodbury , New Jersey 08096

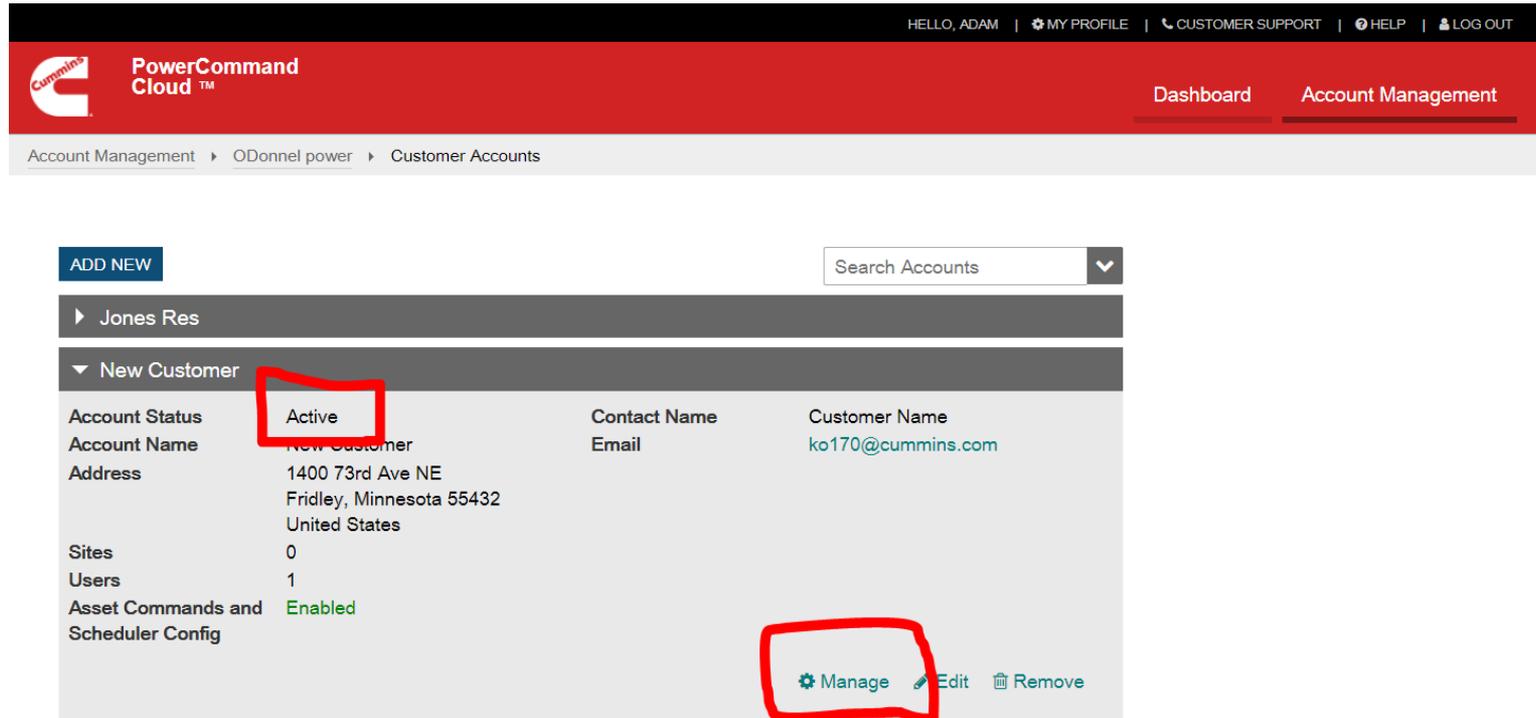
This notification was sent via PowerCommand Cloud diagnostics



After they click on the Link in their Email, they will be brought to this screen. Have them REGISTER NEW USER ACCOUNT



Once the customer has created their User account, you will see the Customers account go Active. Click on Manage



HELLO, ADAM | MY PROFILE | CUSTOMER SUPPORT | HELP | LOG OUT

Cummins PowerCommand Cloud™ Dashboard Account Management

Account Management > ODonnel power > Customer Accounts

ADD NEW Search Accounts

▶ Jones Res

▼ New Customer

Account Status	Active	Contact Name	Customer Name
Account Name	New Customer	Email	ko170@cummins.com
Address	1400 73rd Ave NE Fridley, Minnesota 55432 United States		
Sites	0		
Users	1		
Asset Commands and Scheduler Config	Enabled		

Manage Edit Remove

Click on Sites to add a Site under the Customer's Account



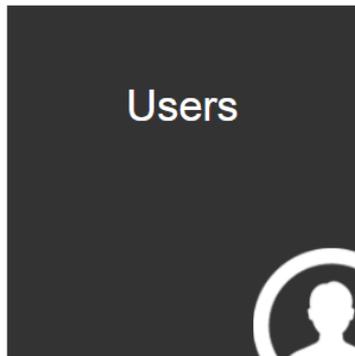
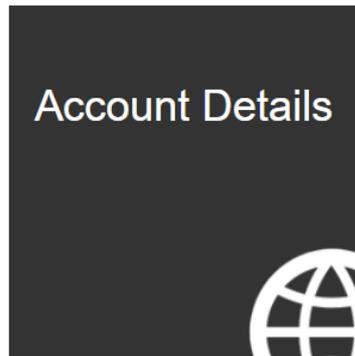
HELLO, ADAM | MY PROFILE | CUSTOMER SUPPORT | HELP | LOG OUT

Cummins PowerCommand Cloud™

Dashboard Account Management

Account Management > New Customer

Change Account:



Click ADD NEW



ADD NEW

Search Sites

No Sites Available

 Account Details

 Users

 Sites

Fill out the Site information and hit SAVE.



Cummins PowerCommand Cloud™

Account Management > ODonnel pow

- Account Details
- Users
- Sites

Name *

Description

Location *

Address *

Line 2

City *

Country *

State / Province *

Zip / Postal Code *

Contact Name

Email

Phone

Account

COPY KEY

Delete

SAVE CANCEL

Your new Site will now be on the Sites list. Click on the site to get your Gateway Access Key



PowerCommand
Cloud™

Dashboard

Account Management

Account Management ▶ ODonnel power ▶ Sites

ADD NEW

Search Sites



Account Details



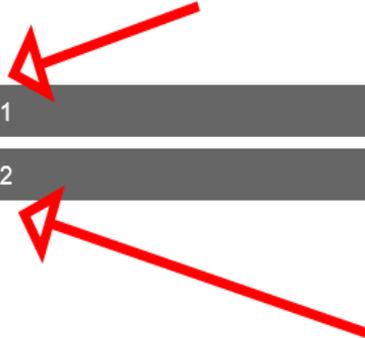
Users



Sites

▶ Customer 1

▶ Customer 2



You now have the gateway Access key needed to connect the PCC5XXCL to the PowerCommand Cloud site. Hit COPY KEY



ADD NEW

Search Sites

Account Details

Users

Sites

Customer 1

Gateway Access Key

OGE4NWM2NWQtNjJINy00MGY0LTImYTYtOTNiMWMwMGQzZDIy

COPY KEY

Location

121 chestnut st
woodbury, New Jersey 08096
United States

Site Status

Normal

Edit Delete

Assets & Gateways

Customer 2

With that key copied, connect to the PC500CL gateway and navigate to the Cloud Connectivity screen and click in the Gateway Access key. Hit control V and it will paste the key on the line. You can also chose a Gateway Name. The last line is not editable: [Gateway-us-est.powercommandcloud.com](https://gateway-us-est.powercommandcloud.com)

A screenshot of a web application window titled "Cloud Connectivity". The window has a toolbar with buttons for "Edit", "Save", "Cancel", and "Test Connection". Below the toolbar, the text "Enter Cloud Connectivity Configuration Settings :" is displayed. There are three input fields: "Gateway Name" with the value "CreateUniqueGatewayName", "Gateway Access Key" with the value "YouWillReceiveThisAccessKeyFromTheWebApplication", and "Cloud Address" with the value "gateway-us-est.powercommandcloud.com". Three red arrows point to the right side of each input field, indicating where to click to edit the values.

5. Select **OK** in the **Successful** window. The **Cloud Connection Status** window shows.
6. The Gateway will connect to the PowerCommand Cloud. When successful, a green box shows on each line of the **Cloud Connection Status** window ([Figure 17](#)).



FIGURE 17. CLOUD CONNECTION STATUS

7. Select **Test Connection** to test the connection of the Gateway to the PowerCommand Cloud. A **Successful** or **Unsuccessful** status window shows. If unsuccessful, check the data entered for **Gateway Access Key** and **Cloud Address**.

Once the gateway is connected successfully, hit Assets & Gateways to find the gateway you added. Then add assets after setting them up in the gateway.



Account Management > ODonnel power > Sites

ADD NEW

Search Sites

Account Details

Users

Sites

Customer 1

Gateway Access Key

OGE4NWM2NWQtNjJINy00MGY0LTImYTYtOTNiMWMwMGQzZDIy

COPY KEY

Location

121 chestnut st
woodbury, New Jersey 08096
United States

Site Status

Normal

Edit Delete

Assets & Gateways

Customer 2

7.5 Add Assets to Site

1. In order to view assets on the PowerCommand Cloud, they must be added to the site.



A053H888 (Issue 2)

47

Copyright © 2016 Cummins Power Inc.

7. PowerCommand Cloud Web Application Setup

12-2016

2. From the PowerCommand Cloud dashboard, click on **Account Management**, then **My Account**, then **Sites**.
3. Click on the dropdown for **Assets & Gateways**, then click the box for **ADD NEW ASSET**.

A screenshot of a web application dialog box titled "Create Asset". The dialog has a close button (X) in the top right corner. It contains the following fields:

- Asset Type ***: A radio button selection with "Generator Set" selected and "Transfer Switch" unselected.
- Model ***: A dropdown menu with "Select Model" as the current selection.
- Name ***: A text input field.
- Description**: A larger text input field.
- Serial Number**: A text input field.
- ESN**: A text input field.
- Control ***: A dropdown menu with "Select Control" as the current selection.

At the bottom right of the dialog are two buttons: "SAVE" and "CANCEL".

FIGURE 38. CREATE ASSET

4. Add information for each asset separately. The assets must be added in the Device Configuration Setup in the gateway setup before they can be added on the web application. See [Section 6.7 on page 31](#) for more information on the Device Configuration Setup.

NOTICE

In addition to adding the devices in the gateway setup, you also need to have a valid Cloud connection with your PC500/550 Cloud Link.

5. Click **SAVE**. The site and assets can now be viewed on the PowerCommand Cloud.

Owner Manual

Cloud Based Remote Monitoring System

PC500CL (Spec A)

PC550CL (Spec A)

PowerCommand Cloud™ Web App

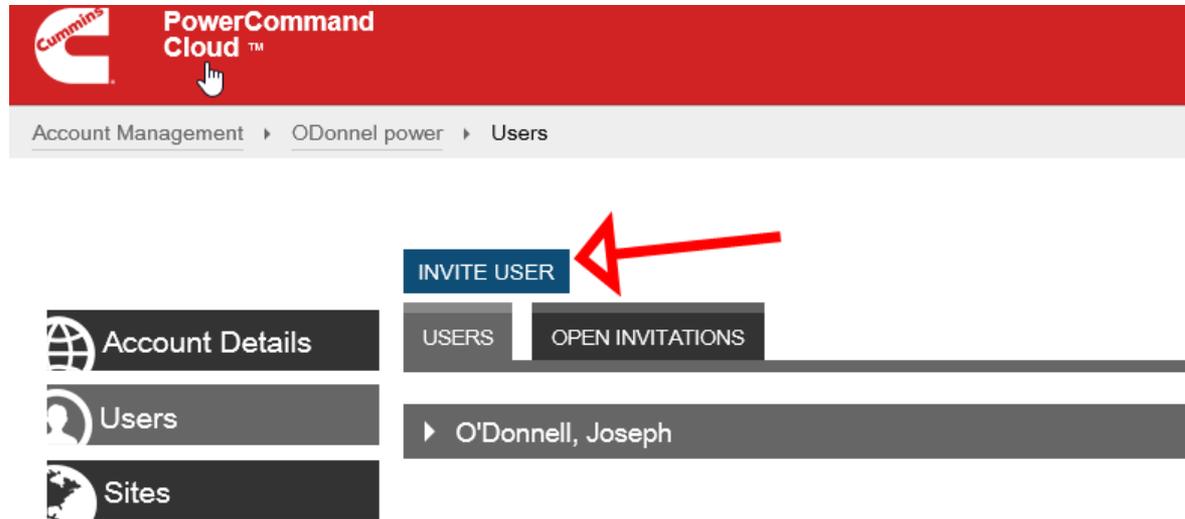
PowerCommand Cloud™ iOS Mobile App

The Customer will have to invite other Users to their Customer Account. If they want you to handle this, they will need to invite you on their account.



A screenshot of the PowerCommand Cloud web interface. The top navigation bar is red and contains the Cummins logo, 'PowerCommand Cloud™', and a 'Dashboard' link. Below this is a breadcrumb trail: 'Account Management > ODonnel power'. A dropdown menu labeled 'Change Account:' is set to 'ODonnel power'. A red arrow points from the breadcrumb 'ODonnel power' to the dropdown menu. Below the dropdown are three dark grey tiles: 'Account Details' with a globe icon, 'Users' with a person icon, and 'Sites' with a globe icon.

To invite a user click invite user



The screenshot displays the PowerCommand Cloud interface. At the top, there is a red header with the Cummins logo and the text "PowerCommand Cloud™". Below the header, a breadcrumb trail shows "Account Management" > "O'Donnell power" > "Users". On the left side, there is a navigation menu with three items: "Account Details" (with a globe icon), "Users" (with a person icon), and "Sites" (with a globe icon). In the main content area, there are two tabs: "USERS" and "OPEN INVITATIONS". A blue button labeled "INVITE USER" is positioned above the "USERS" tab. A red arrow points to this button. Below the tabs, a user entry for "O'Donnell, Joseph" is visible with a right-pointing arrow next to it.

Fill out the info and hit send Invite. That person will receive an email that will have a link to join the account.



A screenshot of the PowerCommand Cloud web interface. The top navigation bar is red with the Cummins logo and 'PowerCommand Cloud' text. A breadcrumb trail shows 'Account Management > ODonnel power > Users'. A sidebar on the left contains 'Account Details', 'Users', and 'Sites'. A modal dialog titled 'Invite User' is open, containing four fields: 'Email *', 'Recipient Name *', 'Role *' (with 'Account Owner' selected), and 'Send invite in *' (with 'English' selected). 'SEND INVITE' and 'CANCEL' buttons are at the bottom right of the dialog.